

AP Tech

GAS CONTROL NEWS

QUALITY – RELIABILITY – SAFETY

HOLIDAY EDITION 2020

A Message from Karena Zakhour, President

We at AP Tech would like to wish everyone the very best this Holiday Season.

It has certainly been a challenging year for all of us and we are hopeful as we look forward to 2021. In particular, we are happy to hear the positive strides taken with the vaccines and we hope the COVID pandemic will be fairly contained by mid-year.

We deeply appreciate the patience and support you have all given us throughout this pandemic, as well as the California wildfires.

We are grateful for each and every one of you! ❖

AP Tech Goes Virtual

The COVID pandemic accelerated our plans to add virtual customer support.

Due to travel restrictions, we have transitioned to conference calls in lieu of face to face meetings. This includes routine contact and trainings. These calls have proven to be efficient though lacking the personal interaction of a face to face visit.

A factory tour video has been posted to the web site home page. It allows one to visit AP Tech from the safety and comfort of their own home. It has an audio narration of the tour.

Presentations which have been used for product trainings have been updated and audio added. This enables one to use the materials without the need of a moderator to explain what is being presented. One can now relax and enjoy a training whenever you wish and at your own pace. The trainings are posted in Tech Briefs under training. We have many more trainings in the works, so the posted library is just a start. As always, these trainings are about concepts related to gas handling and not a sales pitch.

A monthly Tech Talk discussion will soon be launched. It will be a blog format with links to supporting information. The first will introduce our new virtual tools. A library will be maintained and available for future reference. ❖

Need Support?

If you have questions or issues, please do not be shy – contact us. We can't help if you don't ask. Always feel free to contact your local distributor, your factory representative or simply send an inquiry to 'contact us' via the web site. We are here to help to the best of our abilities and expertise. ❖

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